



**THE EXPERTS in CNC Machining**  
**1-800-569-0810**

Customer Satisfaction Survey

Are you aware of our Lowest Risk Vendor Philosophy?	<input type="radio"/> Yes	<input type="radio"/> No	
Has it helped you?	<input type="radio"/> Yes	<input type="radio"/> No	
Have we met your delivery requirements?	<input type="radio"/> Always	<input type="radio"/> Sometimes	<input type="radio"/> Never
How do you rate our quality?	<input type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor
Is our actual cost competitive?	<input type="radio"/> Very	<input type="radio"/> Somewhat	<input type="radio"/> Poor
How would you rate our response time to new work?	<input type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor
What are the possibilities of increased volume?	<input type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor
Do you expect to see our sales rep more?	<input type="radio"/> Yes	<input type="radio"/> No	
Do you like our partnering attitude?	<input type="radio"/> Yes	<input type="radio"/> No	
Do you believe we keep our promises?	<input type="radio"/> Yes	<input type="radio"/> No	
Do we provide additional value?	<input type="radio"/> Yes	<input type="radio"/> No	
What are the possibilities of new orders?	<input type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor

**Why do you buy from QMC?**

**What do you like most about our competitors?**

**How can we improve? (If you have taken this survey previously, have we improved since?)**

**What could we do to EARN a larger share of your business and increase orders?**

Your Name:	
Signed:	Date:
Title:	Company:

We know your time is valuable and we sincerely appreciate any and all feedback you are willing to provide us. We are a hands-on, family owned and operated company who values your opinion. All surveys are submitted directly to the President/CEO of our company for review. We firmly believe our customers are of the highest priority. As a result of this survey, you are helping give us the tools to implement changes based on your feedback that will positively enhance your overall experience with QMC Technologies, Inc. All responses are confidential.

Please return to QMC Technologies, Inc at your earliest convenience.  
Thank you!

Email: [sales@qmctechnologies.com](mailto:sales@qmctechnologies.com)  
Mail: 4388 Broadway, Depew NY 14043  
Fax: 716-681-0881